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Update your phone's operating system. If you have pending iOS or Android OS updates waiting, there could be a conflict with the Amazon app. To eliminate any potential glitches with the OS, it's a good idea to make sure your mobile device is completely up to date.

Amazon App Not Working? 7 Ways to Troubleshoot - Business Insider

businessinsider : guides : tech : amazon-app-not-working

1. Update: Ensure the app is updated to the latest version.
2. Restart: Restart your device.
3. Clear Cache: In app settings, clear cache and data.
4. Reinstall: Uninstall and reinstall the app.
5. Check Connection: Ensure a stable internet connection.